PRIVACY NOTICE

Last modified: 30/09/2026

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This Privacy Notice describes how Peter Buckell Travel: 6 St Barnabas Court Sayers Street Norwich NR2 4PZ (We, Us) handle your (User) personal data.

1. **WHAT IS PERSONAL DATA AND OTHER RELATED TERMS USED IN THIS PRIVACY NOTICE?**

1.1. In this Privacy Notice we use the following terms:

1.1.1. '**personal data**' means any information relating to an identified or identifiable natural person ('data subject');

1.1.2. '**data subject**' is an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person;

While using our website or app you are considered to be a data subject.

1.1.3. '**processing**' means any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction;

1.1.4. '**controller**' means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by European Union or Member State law, the controller or the specific criteria for its nomination may be provided for by European Union or Member State law;

We are the controller of your personal data. You may find more information about us in Chapter 3 of this Privacy Notice.

1.1. '**processor**' means a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller;

1.1.1. '**third party**' means a natural or legal person, public authority, agency or body other than the data subject, controller, processor and persons who, under the direct authority of the controller or processor, are authorised to process personal data;

1.1.2. '**consent**' of the data subject means any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to him or her;

1.1.3. ‘**GDPR**’ means Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC.

2. **WHAT KIND OF PERSONAL DATA DO WE PROCESS AND WHY?**

3. We may also process biometric data for the purpose of uniquely identifying a natural person, data concerning health in case we have your explicit consent to do so.

   Please note that our website is not intended to offer any services directly to children. We do not knowingly collect information from children. However, if you are under the age of 16 and want to get in touch with us, please, send us a written consent from your parents or guardians to process your personal information.

4. **WHO IS THE CONTROLLER OF YOUR PERSONAL DATA?**

   4.1. The controller of the personal data within the meaning of the General Data Protection Regulation, other data protection laws applicable in the Member States of the European Union and other provisions of a data protection nature is:

   Peter Buckell Travel

Registration number: Peter Buckell

Registered address: 6 St Barnabas Court Sayers Street Norwich NR2 4PZ

Responsible person: Peter Buckell

Phone number: 0044 (0) 7710 492777

Email: peterbuckell@me.com

You may always reach us by sending an electronic message to our email or via phone call. For any of these, you should use the contact information above.

5. **HOW LONG DO WE STORE YOUR PERSONAL DATA?**

   We store your data for 12 months and then delete it as far as no legal storage obligations stand in the way.

6. **WHAT ARE THE LEGAL BASIS FOR PROCESSING YOUR PERSONAL DATA?**

   6.1. Article 6 I lit. a GDPR - *the data subject has given consent to the processing of his or her personal data for one or more specific purposes* - serves our company as the legal basis for processing operations in which we obtain consent for a specific processing purpose.

6.2. If the processing of personal data is necessary for the performance of a contract to which the data subject is a party, as is the case, for example, with processing operations that are necessary for the delivery of goods or the provision of another service or consideration, the processing is based on Article 6 I lit. b GDPR - *processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract.* The same applies to such processing operations that are necessary for the implementation of pre-contractual measures, for example in cases of inquiries about our products or services.

6.3. If our company is subject to a legal obligation by which a processing of personal data becomes necessary, such as for the fulfillment of tax obligations, the processing is based on Art. 6 I lit. c GDPR - *processing is necessary for compliance with a legal obligation to which the controller is subject*.

6.4. In rare cases, the processing of personal data might become necessary to protect vital interests of the data subject or another natural person. This would be the case, for example, if a visitor were to be injured on our premises and as a result his or her name, age, health insurance data or other vital information had to be passed on to a doctor, hospital or other third party. Then the processing would be based on Art. 6 I lit. d GDPR - *processing is necessary in order to protect the vital interests of the data subject or of another natural person*.

6.5. Finally, processing operations could be based on Art. 6 I lit. f GDPR - *processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child*. Processing operations that are not covered by any of the aforementioned legal bases are based on this legal basis if the processing is necessary to protect a legitimate interest of our company or a third party, provided that the interests, fundamental rights and freedoms of the data subject are not overridden. Such processing operations are permitted to us in particular because they were specifically mentioned by the European legislator. In this respect, it took the view that a legitimate interest could be assumed if the data subject is a customer of the controller.

6.6. Your personal data may be transferred to the country other than your own. This includes transfer to both EU countries and non-EU countries, in which no level of data protection comparable to that in the EU is guaranteed. This applies in particular to the USA, where unsolicited access by government agencies is possible. A transfer to recipients outside the EU only takes place if it is ensured that the recipient of the data guarantees an adequate level of data protection and that there are no other interests worthy of protection against the data transfer.

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WHAT ARE YOUR RIGHTS WITH RESPECT TO PROTECTION OF YOUR PERSONAL DATA?

6.1. **The right to be informed** - that’s an obligation on us to inform you how we use your personal data (and that’s what we’re doing in this Privacy Notice)

6.2. **Right of access** - The Controller offers you access to your personal data we process. This means you can contact us and request from us a confirmation whether or not your personal data are being processed and if so, you have the right to request access to your data, which we will provide to you in the form of a so-called "registry" (stating, in particular, purposes, categories of personal data, categories of recipients of personal data, storage periods or criteria for determining storage periods).

6.3. **Right to rectification** - You have the right to have inaccurate personal data we have stored about you rectified.

6.4. **Right to erasure** - You may also ask us to erase your personal data from our systems. We will comply with such requests unless we have a legitimate ground to not delete your personal data.

6.5. **Right to restriction of processing** - You may request us to restrict certain processing of your personal data. If you restrict certain processing of your personal data, this may lead to fewer possibilities to use our Services and website.

6.6. **Right to data portability** - You have the right to receive your personal data from us in a structured, commonly used and machine-readable format in order to transmit the personal data to another controller.

6.7. **Right to object** - that’s a right for you to object to us processing your personal data (for example, if you object to us processing your data for direct marketing).

6.8. **Rights in relation to automated decision-making and profiling** - that’s a right you have for us to be transparent about any profiling we do, or any automated decision-making.

6.9. **Right to withdraw Consent** — that’s the right to revoke any consent you may have previously given us at any time, if we have collected and processed your personal information with your consent. Withdrawing your consent will not affect the lawfulness of any processing we conducted with your consent prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.

6.10. **How to use your rights** - You may exercise your rights above in writing by sending an email to the contact details in How to Contact Us. You will not have to pay a fee to exercise any of your rights unless your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances. We may require confirmation of your identity depending on your request. We respond to all requests we receive from individuals wishing to exercise their data rights in accordance with applicable data protection laws.

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CAN THIS PRIVACY NOTICE BE AMENDED?

Yes.

We may amend this Privacy Notice from time to time. The new version will be come into force upon its publishing on our website. You may always find out whether our Privacy Notice was amended by checking “last modified” legend on the top of the page.